

Condensed Guide to Services for Limited English Proficient Populations in Charlottesville

This document was prepared by the Charlottesville/Albemarle Commission on Children and Families (CCF), and is modeled after the United Way-Thomas Jefferson Area's "Quick Guide to Family Resources". This is intended to be a starting point for school personnel in finding resources for the Limited English Population, and is not a comprehensive listing. For a more complete listing of programs, please refer to the Guide to Youth Services published by CCF and available on the web at www.ccfinfo.org or call the United Way Information & Referral Center at (434) 972-1703.

Public Service Agencies:

<p>Albemarle Department of Social Services 1600 5th Street, Charlottesville, VA 22902 (434) 972-4010</p>	<p>Administers a wide variety of government assistance programs, such as: Food Stamps; Temporary Assistance to Needy Families (TANF); Medicaid; Foster Care; Adult Services; Child Protective Services; and the Virginia Independence Program (VIP).</p>	<p>Spanish spoken. No specific contact person. Utilizes IRC and phone translation service for other languages. Also, Spanish-proficient receptionist.</p>
<p>Charlottesville Department of Social Services 120 7th Street N.E. (PO Box 911) Charlottesville, VA 22902 (434) 970-3400</p>	<p>Administers a wide variety of government assistance programs, such as: Food Stamps; Temporary Assistance to Needy Families (TANF); Medicaid; Foster Care; Adult Services; Child Protective Services; Virginia Initiative for Employment Not Welfare (VIEW Program); General Relief; and Emergency Assistance.</p>	<p>No specific contact person for LEP. Offers translation through phone service.</p>

General Referral:

<p>United Way Information and Referral (434) 972-1703</p>	<p>Directs callers to the organization that provides the service that they are seeking</p>	<p>For Spanish: Rebecca Martin or Jon Nafziger</p>
<p>Children, Youth, and Family Services 116 W. Jefferson Street Charlottesville, VA 22902 (434) 296-4118</p>	<p>Provides a continuum of services from prevention to remediation</p>	<p>For Spanish: Dominic Felix, Lindsey Vary For French: Dawn Gillette</p>

Education/Literacy/Tutoring (See attached ESL Quick Guide)

Employment Assistance:

VA Employment Commission
400 Preston Avenue
Charlottesville, VA 22902
(434) 984-7630

Provides listings for local jobs opportunities, job matching services, and partial income replacement for a limited period of time for eligible individuals. Also registers those seeking employment.

For Spanish: Pedro Ortiz

Financial Assistance (Temporary):

Salvation Army
207 Ridge Street
Charlottesville, VA 22902
(434) 295-4058

Provides state funded loans and grants for temporary payment of rental, mortgage and security deposit assistance to households who are homes or in danger of becoming so.

For Spanish:
Manuel Hobgood
295-4058 x 108

Food Resources:

Emergency Food Bank
2200 Angus Road
Charlottesville, VA 22901
(434) 979-9180

Provides a 2-3 day food supply to individuals and families in the Charlottesville-Albemarle area who find themselves in an emergency situation.

Spanish sometimes spoken. Participants are supposed to make their own requests, but they will allow children or friends to place order for people over the phone if they cannot speak English themselves.

Faith Based Services:

Love, Inc
105 S. Pantops Drive, Suite C-1
Charlottesville, VA 22911
(434) 977-7457 or (434) 293-6060

Services include: budget planning; counseling; home maintenance; transportation; paralegal/medical services; shopping; tutoring; mentoring; temporary child care; emotional and spiritual support; visitation with the elderly and disabled.

Individual volunteers may speak a second language. Call main number and they will match you with a volunteer.

Alliance for Interfaith Ministries
AIM c/o MACAA
1025 Park Street
Charlottesville, VA 22902

Provides temporary financial assistance for fuel, rent, and medicine to needy persons in the Charlottesville-Albemarle area for whom help is unavailable elsewhere.

For Spanish: Bilingual receptionist for CARES (across the hall)
Anayansi
295-3171 x 3050

Health/Medical Assistance:

Charlottesville-Albemarle Health Department
 1138 Rose Hill Drive
 Charlottesville, VA 22906
 (434) 972-6219

Offers a wide range of general health care services, including immunizations, WIC Program, Family Health Nursing, Child Health Partnership, and more.

Some translator/interpretive services available.

Blue Ridge Medical Clinic
 434-263-4752

Spanish available – they call Judy Bartlett at RHOP to assist with translation.

Charlottesville Free Clinic
 1138 Rose Hill Dr Suite 200
 Charlottesville, VA 22903-5128
 (434) 296-5525

Provides high quality health-care to the “working uninsured” (above 100% of the poverty line). Early intervention, primary care visits and follow-up appointments. Not emergency care.

Spanish translators available during service hours in the evening (MTR after 5:15) They make every effort to find a translator for the languages they do not know

Insurance for Children Project (FAMIS)
 806 E. High Street
 Charlottesville, VA 22902
 (434) 972-1701

Provides enrollment assistance for Virginia's FAMIS and FAMIS Plus programs for families with uninsured children.

For Spanish: Janet Muse or Jon Nafziger For French: Janet Muse

UVA Hospital
 1215 Lee Street
 Charlottesville, VA 22908
 (434) 924-3627 or (800) 251-3627

Provides a variety of health services, ranging from emergency to primary care.

Have access to all IRC languages – have a hotline that doctors can call to arrange services beforehand or when a patient arrives

Martha Jefferson Hospital
 459 Locust Avenue
 Charlottesville, Virginia 22902
 (434) 982-7000

Interpreters on call
 For French: Celia Perogord, 982-7700
 For Spanish: Francesca Hernandez, 982-7090; Robin Brown-Lazo, 984-8700; or Martha Leahong, 982-8237
 For Korean: Jay Oonocho, 982-7510
 For Japanese: Cynthia Traver, 923-6335
 For Iranian: Majid Entezam, 974-7111
 For Arabic: Lemi Samuel, 982-6065

Rural Health Outreach Program

Outreach program that helps the underprivileged navigate the health system through translation, transportation, and case-management services.

For Spanish: Judy Bartlett 962-0273

Housing Resources

Charlottesville Redevelopment and Housing Authority

P.O. Box 1405
Charlottesville, VA 22902
(434) 970-3253

The Charlottesville Redevelopment and Housing Authority (CRHA) manages subsidized housing only, such as Public Housing and Section 8 Housing Choice Vouchers for income eligible recipients. Also manages affordable housing through programs such as home owner rehabilitation or Housing Opportunities/"HOP" and Down-Payment and Closing Cost Assistance Programs. Runs several after school programs for public housing residents.

MACAA/Char/Alb

1025 Park Street
Charlottesville, VA 22901
(434) 295-3171

Central Virginia's regional anti-poverty agency. With emphasis on the areas of Education and Training, and Family and Community Development, MACAA's programs are designed to work together to enable its clients to successfully broaden their goals and achieve self-sufficiency.

Salvation Army Homeless Intervention

207 Ridge Street
Charlottesville, VA 22902
(434) 295-4058

Financial assistance program that helps to pay rent.

For Spanish:
Manuel Hobgood
295-4058 x 108

Hotlines:

Region Ten Emergency Services

(434) 972-1800

Provides a wide range of programs including counseling, prevention, rehabilitation and life skill services.

Spanish spoken– no specific number to call. For other languages, they will obtain an interpreter.

Shelter for Help in Emergency

(434) 293-6155

Provides a safe shelter for abused women and their children, court advocacy, court accompaniment, legal information, counseling, children's services, support groups, and referrals

For Spanish: call Florencia, 963-4676
Other languages translated using phone service.

Legal Assistance

Legal Aid Justice Center
1000 Preston Ave, Suite A
Charlottesville, VA 22903
(434) 977-0553

Provides legal assistance in civil action cases. The commonly deal with issues such as: tax problems, employment related problems, workplace injuries, and answer questions about immigration.

For Spanish:
977-0553 x 111
Other languages translated using phone service.

Out-of-school activities

Boys and Girls Club
1000 Cherry Avenue
c/o Smith Pool
PO Box 707
Charlottesville, VA 22902-0707
(434) 977-2001

Regular programs include: recreational, instructional and social activities that enable boys and girls to enjoy their interests, nurture their talents, broaden their viewpoints, dissolve their prejudices, resolve their conflicts, set their goals and discover their needs.

UVA Madison House
170 Rugby Rd
Charlottesville, VA 22903
(434) 977-7051

Madison House is a non-profit organization that promotes leadership development, inspires volunteer service, and cultivates relationships between University of Virginia students and the surrounding community. Big Sibling, Migrant Aid, and Tutoring programs.

Use main number. Parents do not call directly, only school staff/counselors may call.

SOCA
370 Greenbrier Drive, Suite B
Charlottesville, VA 22901
(434) 975-5025

SOCA offers a wide variety of year-round recreational soccer programs which develop participants' skills and encourage good citizenship. Offers recreational, challenge and travel teams.

They use Judy Bartlett (962-0273) as an informal liaison to the Hispanic community. She is SOCA's former Latino Outreach Coordinator, and still assists when necessary.

Parenting/Family Support/Counseling

CYFS
116 W. Jefferson Street
Charlottesville, VA 22902
(434) 296-4118

Provides a continuum of services from prevention to remediation

For Spanish: Dominic Felix,
Lindsey Vary
For French: Dawn Gillette

Region Ten Community Services Board
800 Preston Ave.
Charlottesville, VA 22903
(434) 972-1800

Provides a wide range of programs including counseling, prevention, rehabilitation and life skill services.

Spanish spoken – no specific number to call. For other languages, will obtain an interpreter as necessary.

Translation Services (see attached listing)